



Privacy statement

VERSION 1 - APRIL 2023

Helmacab Holland BV is responsible for the processing of personal data as shown in this privacy statement.

PERSONAL DATA WE PROCESS

Helmacab Holland BV processes your personal data because you use our services and/or because you provide it to us yourself.

Below you will find an overview of the personal data we process:

- First and last name
- Gender - Date of birth
- Birthplace
- Address data
- Phone number
- E-mail address
- Other personal data that you actively provide, for example in correspondence and by telephone - Location data
- Information about your activities on our website - Internet browser and device type
- Bank account number

SPECIAL AND/OR SENSITIVE PERSONAL DATA THAT WE PROCESS

Our website and/or service does not intend to collect data about website visitors under the age of 16. Unless they have parental or guardian consent. However, we cannot check whether a visitor is older than 16. We therefore advise parents to be involved in the online activities of their children, in order to prevent data about children from being collected without parental consent. If you are convinced that we have collected personal information about a minor without this permission, please contact us at info@helmacab.nl and we will delete this information.

FOR WHAT PURPOSE AND ON THE BASIS OF WHAT BASIS WE PROCESS PERSONAL DATA

Helmacab Holland BV processes your personal data for the following purposes:

- Handling your payment
- To be able to call or e-mail you if this is necessary to carry out our services
- To inform you about changes to our services and products
- To deliver goods and services to you
- Helmacab Holland BV analyzes your behavior on the website in order to improve the website and to tailor the range of products and services to your preferences.
- Helmacab Holland BV also processes personal data if we are legally obliged to do so, such as data that we need for our tax return.

AUTOMATED DECISION-MAKING

Helmacab Holland BV does not make decisions based on automated processing on matters that can have (significant) consequences for people.

HOW LONG WE KEEP PERSONAL DATA

Helmacab Holland BV does not store your personal data longer than is strictly necessary to achieve the purposes for which your data is collected.

SHARING PERSONAL DATA WITH THIRD PARTIES

Helmacab Holland BV does not sell your data to third parties and only provides it if this is necessary for the execution of our agreement with you or to comply with a legal obligation. We conclude a processing agreement with companies that process your data on our behalf to ensure the same level of security and confidentiality of your data. Helmacab Holland BV remains responsible for these processing operations.

COOKIES, OR SIMILAR TECHNIQUES, THAT WE USE

Helmacab Holland BV uses functional, analytical and tracking cookies. A cookie is a small text file that is stored in the browser of your computer, tablet or smartphone when you first visit this website. Helmacab Holland BV uses cookies with a purely technical functionality. These ensure that the website works properly and that, for example, your preferred settings are remembered. These cookies are also used to make the website work properly and to optimize it. In addition, we place cookies that track your surfing behavior so that we can offer customized content and advertisements. On your first visit to our website, we have already informed you about these cookies and asked permission to place them. You can opt out of cookies by setting your internet browser so that it no longer stores cookies. In addition, you can also delete all information previously saved via the settings of your browser.

VIEW, MODIFY OR DELETE DATA

You have the right to view, correct or delete your personal data. In addition, you have the right to withdraw your consent to the data processing or to object to the processing of your personal data by Helmacab Holland BV and you have the right to data portability. This means that you can submit a request to us to send the personal data we hold about you in a computer file to you or another organization mentioned by you. You can send a request for inspection, correction, deletion, data transfer of your personal data or request for withdrawal of your consent or objection to the processing of your personal data to info@helmacab.nl.

HOW WE PROTECT PERSONAL DATA

Helmacab Holland BV takes the protection of your data seriously and takes appropriate measures to prevent misuse, loss, unauthorized access, unwanted disclosure and unauthorized changes. If you have the impression that your data is not properly secured or there are indications of abuse, please contact info@helmacab.nl.